

POLISH HUMANITARIAN ACTION

# REPORT

## FOR THE YEAR 2023

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Polish Humanitarian Action





**We help people**  
suffering as a result  
of armed conflicts,  
the climate crisis and  
natural disasters. We  
act with respect for the  
principles of humanity,  
impartiality, neutrality  
and independence.

INTRODUCTION .....	4
STRATEGY .....	5
OUR ACTIVITIES IN 2023 .....	6
AID SECTORS .....	8
OUR TEAM .....	9
YEMEN .....	10
KENYA .....	14
LEBANON .....	18
MADAGASCAR .....	20
MOROCCO .....	24
POLAND .....	28
PAH POLAND .....	28
EDUCATION .....	34
PAJACYK .....	38
SOCIAL CAMPAIGNS .....	42
SOMALIA .....	46
SOUTH SUDAN .....	52
TURKEY/SYRIA .....	58
UKRAINE .....	64
KEY BUSINESS PARTNERS .....	70

## INTRODUCTION



**Dear Sir/Madam,**

The Polish Humanitarian Action is present wherever human life, health or dignity are at risk. This has been our steadfast commitment since the very establishment of the organisation, which today continues to uphold the very same values of humanitarianism, independence and impartiality.

Sadly, our assistance is needed more and more, and the scale of human suffering and need seems ever-growing.

In this report, you will find the figures that describe our work and maps showing where we operate, always keeping in mind that they may change at any time and the assistance might suddenly be needed “right next door”. We also hope that this publication will draw your attention to the stories of the individuals who have received our support.

On behalf of more than a million people who benefitted from our aid in 2023, we would like to thank you for making it possible. It does not really matter if relief efforts are needed in war-torn Ukraine, the Gaza Strip, the African countries or at the Polish border. We have been and we will continue to be there to help those in need, regardless of their origin, religion or belief.

**Today, the world is crying for help and we cannot let the cries fall on deaf ears.**

**Indifference is as deadly as bullets, diseases or lack of access to water.**

**Let's take action! Let's act together!**

**Maciej Bagiński**

**President of PAH  
Management Board**

## STRATEGY

### HOW ARE WE IMPLEMENTING PAH'S 2021-2030 STRATEGY?

#### Our achievements in 2023:

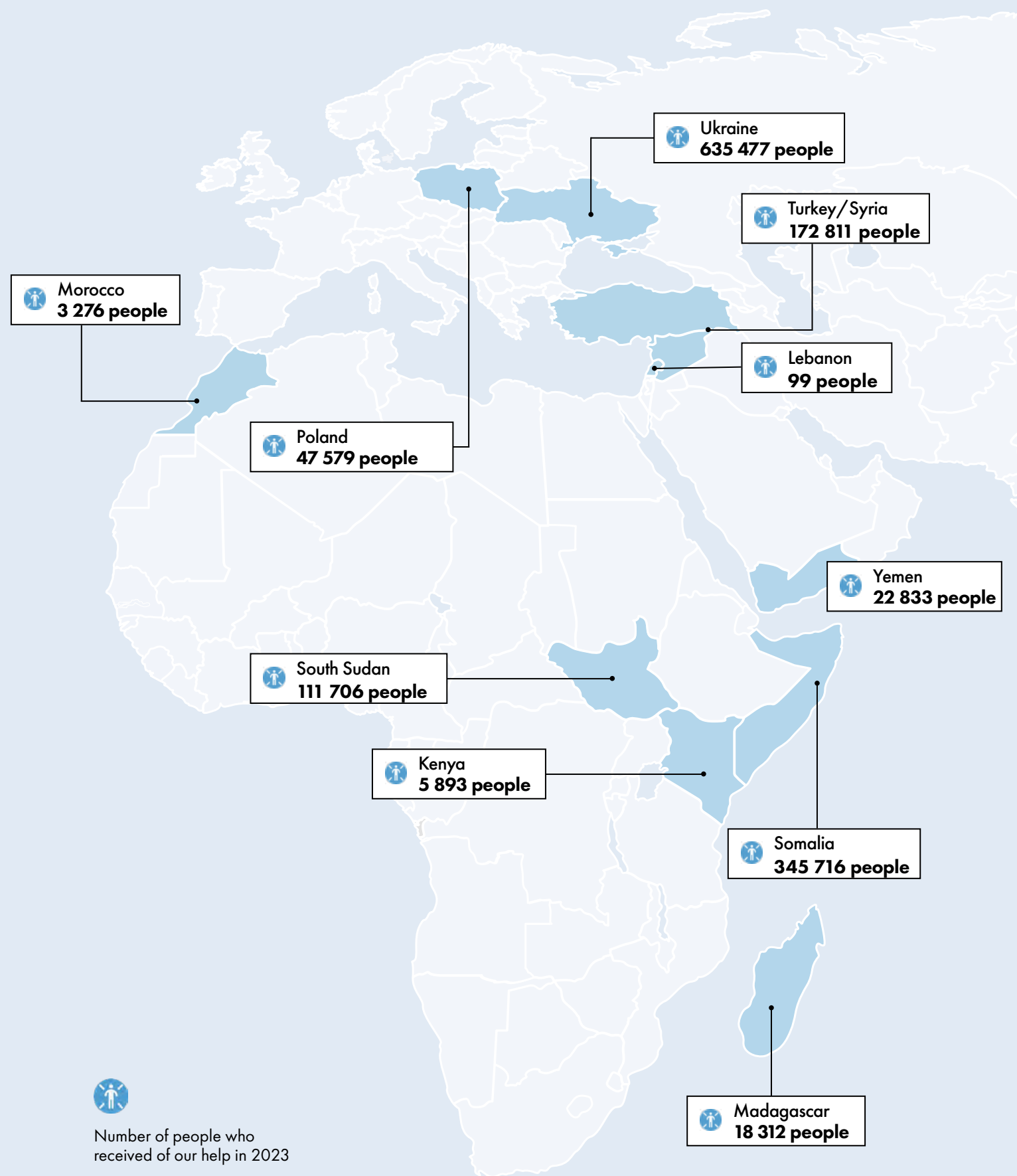
- As part of the UNSUNG Heroes Programme, we partnered up with start-ups. The initiative focuses on leveraging their potential and developing cooperation with NGOs. This has resulted in the launch of a special project in South Sudan in 2024.
- Within the Humanitarian Development and Peacebuilding Nexus (HDPN), we are implementing and developing procedures and recommendations to address potential future humanitarian emergencies and to include sustainable projects in our humanitarian activities.
- We have put plans in place to reduce the negative environmental impact of our activities. We are developing tools to facilitate further adaptation to climate change.
- In collaboration with NGO Forum and its partners, we have used research results to inform our guidelines on engaging local communities in projects implemented for their benefit.
- We have rolled out enhanced digital tools for improved project management.
- We continue to be part of CHS Alliance – a network of organizations that meet Core Humanitarian Standards. Last year, we confirmed our status and our continued commitment to boosting the quality of our humanitarian activities.
- We updated our child protection policy to reflect recent legislative changes and industry best practices. We supported our Pajacyk programme partner organizations in implementing their own policies by organizing relevant workshops.
- We are implementing a fundraising strategy for PAH to diversify the sources of income and further enhance our fundraising efforts.

### CULTURE BOOK

We published our Culture Book in 2023. It describes the mission, vision and values of our organisation. It serves both our employees and candidates who wish to join our team. It sheds some light on what it is like to work at the organisation, what they can expect, and whether their values match ours. It also makes valuable reading material for potential partners who can get a better understanding of how the organisation operates and what its objectives and key principles are, also with respect to ethics.

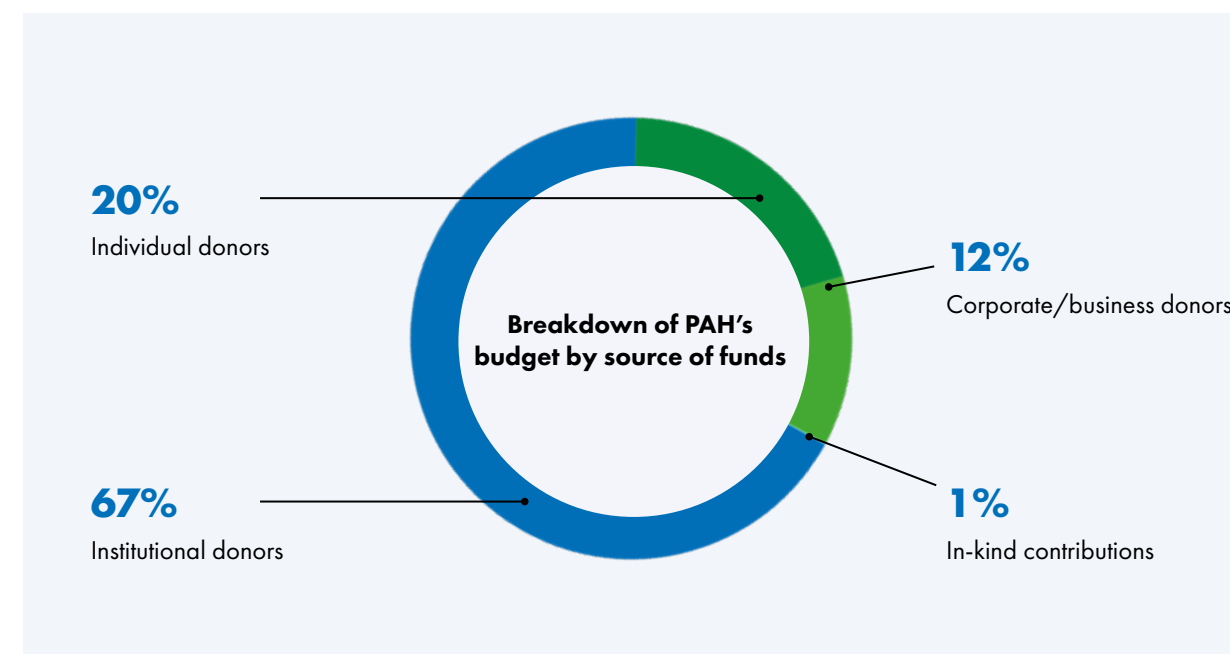
**The document is available on our website: [pah.org.pl/dokumenty](https://pah.org.pl/dokumenty)**





## OUR ACTIVITIES IN 2023

This year, we not only expanded our activities in the countries where we have a consistent presence, but we also responded to two major natural disasters that hit Turkey and Syria, as well as Morocco. It would not have been possible without the support of all our donors – by collaborating with business partners and institutions and thanks to contributions from individuals, we can help people wherever they need it.



AID SECTORS

**Access to water**

**Access to food**

**Shelter and non-food items**

**Health**

**Emergency response**

**Access to education**

**Legal and psychosocial support**

**Disaster risk reduction**

**Camp management**

**Financial aid**

OUR TEAM

Our team consists of people who share the same values such as solidarity, empathy, a willingness to share with others and to getting involved. We are all working towards creating a better world worthy of our dreams. This requires not only motivation, but also competence.

We work with qualified technical and logistics experts, accountants, recruiters, marketing professionals and IT specialists. We all make sure that PAH can help those in need as effectively as possible, and that it can successfully reach more people who would like to get involved in its work.



# YEMEN

HUMANITARIAN AID

Yemen lived through another year of war, which destabilised the country and caused millions of people to flee their homes. The situation is compounded by the economic crisis which has pushed millions of Yemenis into extreme poverty, making it difficult for them to find a source of stable income and employment, as well as to educate their children. Given the destructive impact of climate change on agriculture and a growing risk of natural disasters, Yemen is facing immense humanitarian challenges.

Due to insufficient availability of humanitarian funds, 2023 was a difficult year for the Yemenis. Our assistance consisted in providing complementary support to medical clinics and healthcare centers, as well as supporting internally displaced persons (IDPs) by providing safe shelters, repairing water and sanitary systems and implementing various initiatives for camp residents.



Population:  
**32,6 mln**



Number of people in need  
of humanitarian aid:  
**21,6 mln**



We started helping in:  
**2019**



Number of internally  
displaced persons:  
**4,5 mln**



Cost of aid provided by PAH in 2023:  
**5 337 566 PLN**



Number of people we reached  
with aid in 2023:  
**22 833 people**

# YEMEN



### Access to water

- Building water tanks
- Repairing water and sanitary infrastructure in hospitals and medical clinics



### Shelter and non-food items

- Providing suitable aid packages to camp communities
- Putting up and distributing tents as temporary shelters



### Health

- Renovating medical clinics
- Providing laboratory supplies, medical equipment, drugs and personal protective equipment
- Financial support for HCPs



### Camp management


- Supporting local committees and camp staff
- Coordinating the management of 4 camps in Marib
- Fitting out and maintenance of camp community centres
- Implementing initiatives suggested by camp residents




YEMEN

PROJECTS IN 2023


Continuation of a multi-sector support project for internally displaced persons




Aid received by:  
17 116 people



Number of women and girls who received aid:  
5 145



Location:  
Marib Governorate




Source of funding:  
PAH's own funds


As part of the project, we assisted the Al Musheer clinic. Doctors and nurses received financial support, we also distributed medicines and purchased a biochemistry analyser.

We helped the most vulnerable residents of 4 camps for internally displaced people by distributing household articles, blankets, etc. In addition, we carried out minor repairs to the water supply system.


Integrated multi-sectoral support in the area of camp management, healthcare and access to water for internally displaced persons, including children




Aid received by:  
22 833 people



Number of women and girls who received aid:  
11 188



Location:  
Marib Governorate

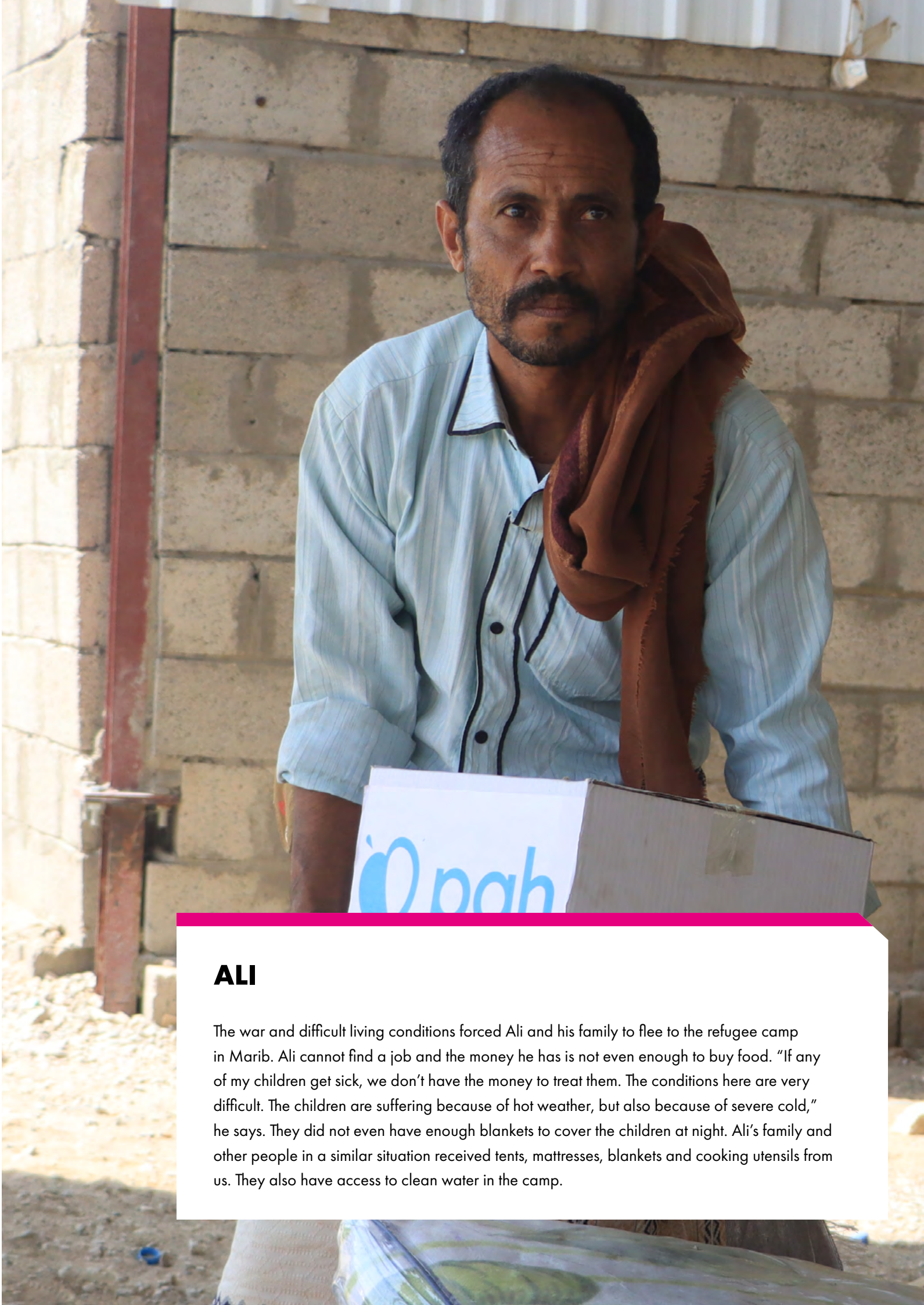


Source of funding:  
YHF OCHA

In 2023, we continued the intersectoral assistance project addressed to people in the Marib region, including both internally displaced persons and local residents. By the end of February 2023, we completed the construction of 330 shelters for camp residents and 4 community centres.

We continued to assist Al Phida clinics and the Al Swadi Hospital by financially supporting the medical team, as well as by delivering drugs and laboratory reagents in order to ensure the continuity of the clinic's operations beyond the end of the project.

We also completed the implementation of social projects with themes selected by camp residents. They focused on the construction of utility poles, supplying computers to schools, as well as providing extinguishers and relevant training.



ALI

The war and difficult living conditions forced Ali and his family to flee to the refugee camp in Marib. Ali cannot find a job and the money he has is not even enough to buy food. "If any of my children get sick, we don't have the money to treat them. The conditions here are very difficult. The children are suffering because of hot weather, but also because of severe cold," he says. They did not even have enough blankets to cover the children at night. Ali's family and other people in a similar situation received tents, mattresses, blankets and cooking utensils from us. They also have access to clean water in the camp.

# KENYA

## DEVELOPMENT COOPERATION

We have been working in Kenya for 6 years, providing development and humanitarian aid. Despite the overall economic growth, Kenya still has a high poverty index and is also grappling with the negative effects of climate change: lack of food security or access to clean drinking water.

Development cooperation is crucial to address these challenges and improve the living standards of more vulnerable social groups. We focus on implementing comprehensive measures that address issues such as access to water, hygiene promotion, counteracting the negative effects of climate change, as well as enhancing entrepreneurship and agricultural production.

We also work with schools, which we support by raising climate awareness, ensuring menstrual hygiene education, managing waste and providing access to electricity and water. We seek to strengthen the local community's resilience to natural disasters.



Population:  
**47,6 mln**



Number of people in need  
of humanitarian aid:  
**6,4 mln**



We started helping in:  
**2018**



Number of internally  
displaced persons:  
**1,4 mln**



Cost of aid provided by PAH in 2023:  
**3 188 762 PLN**



Number of people we reached  
with aid in 2023:  
**5 893 people**

# KENYA



### Access to water

- Building sand dams
- Water distribution system powered by solar panels
- Hygiene education



### Access to food

- Construction of irrigation systems and supporting people in crop growing and animal breeding
- Market analyses and connecting cooperatives with customers
- Support in the farming of products with a high sales potential and in generating a sustainable income



### Emergency response

- Financial support for households affected by drought



### Access to education

- Providing schools with access to solar energy
- Protecting the environment and raising awareness of climate change in schools
- Menstrual hygiene education in selected schools



### Disaster risk reduction





- Raising environmental awareness and building the foundation for cooperation between communities and local authorities in mitigating the risk of natural disasters (counteracting the negative effects of climate change)
- Establishment of umbrella organizations which focus on reducing the risk of natural disasters, as well as on capacity building and joint development of plans to mitigate the risk of natural disasters
- Conducting training on the practical aspects of working with local authorities



## KENYA

### PROJECTS IN 2023

#### Improving quality of life and counteracting the effects of climate change through comprehensive support for agricultural cooperatives and schools in southern Kenya

 Aid received by: 3 528 people
  Number of women and girls who received aid: 1 917
  Location: Makueni, Machakos, Kitui counties
  Source of funding: Polish aid

The project was addressed to individuals exposed to the negative effects of climate change and those with limited access to safe water and appropriate sanitary conditions. Five schools and five farming cooperatives were covered by comprehensive activities, including the construction of five sand dams, installation of solar panels, provision of water supply points and training courses on sustainable agriculture and hygiene.

#### Improving quality of life and counteracting the effects of climate change through comprehensive support for agricultural co-operatives and schools in Kenya

 Aid received by: 1 453 people
  Number of women and girls who received aid: 692
  Location: Makueni, Machakos, Kitui counties
  Source of funding: Polish aid

The project is addressed to the school community, as well as local farming cooperatives. In schools, project activities consisted in ensuring proper sanitary conditions through the renovation or construction of latrines. Hygiene training, including menstrual hygiene training, was also provided. Activities addressed to farming cooperatives were aimed at expanding knowledge and skills related to farming effectiveness and preventing natural disasters.

#### Providing multi-functional financial assistance to communities affected by prolonged drought in Turkana County, Kenya

 Aid received by: 912 people
  Location: Turkana county
  Source of funding: PAH's own funds

The emergency response project addressed to 240 families severely affected by drought. It included direct cash transfers of USD 73 to the bank accounts of selected recipients. The support method and amounts donated complied with the recommendations issued by the Kenya Cash Working Group.



### STUDENTS OF KITONDO SCHOOL

Students of Kitondo Secondary School got sick frequently due to dirty water. The school had no electricity, which made learning and working there difficult. We installed a rainwater tank and solar panels. As a result, the school gained access to clean water and electricity, and the children get sick less and do not miss so many classes.

The power generated by solar panels makes learning and working in the school possible from early morning hours until late in the evening. The improvements made it possible for the institution to accept more students. They take part in numerous competitions and contests, receiving awards and distinctions.

# LEBANON

## DEVELOPMENT COOPERATION

Lebanon has long been experiencing a complex crisis due to an economic collapse and soaring inflation rates. This has also been driven by the war in Syria, the home country of many refugees forced to seek shelter in Lebanon. The daily life of the Lebanese and of the refugees living in the country is becoming increasingly difficult – more than half of its residents are now in need of help.

We are implementing a unique project in Lebanon to support local residents and refugees in returning to the labour market and developing their professional competencies.



Population:  
**5,7 mln**



Number of people in need  
of humanitarian aid:  
**3,9 mln**



We started helping in:  
**2020**



Number of refugees:  
**1,3 mln**



Cost of aid provided by PAH in 2023:  
**51 915 PLN**



Number of people we reached  
with aid in 2023:  
**99 people**

# LEBANON



## Access to education

- Providing high quality courses free of charge
- Enhancing the professional skills of women, adolescents and marginalised groups

## GLOW Center for Empowerment



Aid received by:  
**99 people**



Number of women and  
girls who received aid:  
**84**



Location:  
**Beirut**



Source of funding:  
**PAH's own funds**

It is a continuation of the 2020 project aimed at creating and promoting safe and supportive spaces for marginalised groups and vulnerable individuals. The Centre hosted training sessions aimed at capacity building, enhancing professional qualifications and boosting self-confidence. This improved the participants chances in the labour market. The classes were addressed to women, adolescents, people with special needs and other marginalised groups, including refugees.

# MADAGASCAR

HUMANITARIAN AID

Madagascar faces many humanitarian, developmental and environmental challenges. It is regarded as one of the countries most severely impacted by climate change. Recurrent droughts in the southern part of the island, deforestation and unsustainable farming practices lead to soil degradation and loss of biodiversity.

In addition, water scarcity, crop failures and declining livestock numbers contribute to a serious malnutrition problem. Almost 80% of Madagascar’s population lives in extreme poverty.

Our activities in Madagascar are centered on the “Grand Sud”, i.e. three regions in the south (Anosy, Androy and Atsimo-Andrefana), which are the most susceptible to the effects of drought, such as limited access to water and food. We work with local communities, relying on a “food for work” system to foster greater local responsibility for the implemented projects. In 2023, we built the first sand dam.



Population:  
**30,3 mln**



Number of people in need  
of humanitarian aid:  
**2,3 mln**



We started helping in:  
**2022**



Number of people we reached  
with aid in 2023:  
**18 312 people**



Cost of aid provided by PAH in 2023:  
**1 386 592 PLN**

# MADAGASCAR



Access to water

- Building sand dams
- Construction and renovation of wells



Access to food


- Helping local residents to set up vegetable patches
- Deployment of micro-irrigation systems
- Ensuring pupils receive food in school
- Programme of reforestation and distribution of energy-efficient stoves




# MADAGASCAR

PROJECTS IN 2023


The “Grand Sud 2” project



Aid received by:  
15 462 people



Location:  
Androy and Atsimo  
Andrefana regions




Source of funding:  
PAH’s own funds

The project involved ensuring food and access to water, as well as supporting agriculture. As part of this programme, we built four shallow wells, we improved access to latrines and hygiene, we provided one hot meal per day to more than 1,000 students in nine schools, we ran a “food for work” programme for more than 8,000 people who helped to plant trees, we distributed 20 solar stoves and we supported local communities in creating vegetable patches. We also sought to reduce the number of trees felled.

An infrastructure project: a sand dam in Androy



Aid received by:  
2 850 people



Location:  
Andalatanosy oraz  
Androy regions



Source of funding:  
PAH’s own funds

The purpose of the project was to ensure access to water, and indirectly also to food, through the construction of a sand dam. The sand dam built as part of the project, with a capacity of 20 million litres, along with a well and a pipeline network (more than 3 km long), provided water to nearby towns. In addition, we supported communities in creating and maintaining 6 vegetable gardens and the irrigation systems supplying them.

PAH’s technical support for the construction of a sand dam by ACF

We offered technical support to our partner, Action Contre La Faim, for the construction of a sand dam, by sharing our knowledge and reports. Our employees participated in the work carried out in the town of Betroka, Androsy region, and visited the project location twice.



ELIZABETH

We built a water pump near Elizabeth’s home, enabling her to set up a vegetable patch. Home-grown produce allows her six children to enjoy more varied meals. The water pump makes it easier for Elizabeth to water her vegetables and tend to them.

The children are also involved in the gardening work, fetching water and planting new plants. The pump provides water for many kitchen gardens and is used by more than 1,100 local residents. Access to water means that they have access to food.

# MOROCCO

## EMERGENCY RESPONSE

On 8 September 2023 south-eastern Morocco was hit by a strong earthquake, which left almost 3 thousand people dead and ca. 6 thousand wounded. Especially affected were residents of the mountain villages of the High Atlas region, where many buildings were completely destroyed or severely damaged. Limited access to some areas made it difficult to conduct relief activities. The situation was compounded by low temperatures recorded in the mountains at the time.

Our Emergency Response Team was dispatched to the area to help the people affected by the disaster. Our activities initially focused on providing the bare essentials, such as blankets, food and hygiene products. In order to enable children to continue studying after their school was destroyed by the quake, we set up a temporary school room. It was used by 60 children. In order to meet the needs of the residents in the winter season, we provided them with warm sturdy tents and heating ovens.



Population:  
**30,3 mln**



Number of people in need  
of humanitarian aid:  
**380 000**



Cost of aid provided by PAH in 2023:  
**279 012 PLN**



Number of people we reached  
with aid in 2023:  
**3 276 people**

# MAROCCO



### Access to water

- Distribution of hygiene kits



### Access to food

- Provision of food products



### Shelter and non-food items

- Distribution of tents and blankets
- Supplying heating stoves for shelters



### Access to education

- Supplies for temporary education rooms

### Emergency humanitarian response for communities affected by the earthquake



Aid received by:  
**3 276 people**



Number of women and  
girls who received aid:  
**1 671**



Location:  
**Al-Haouz province**



Source of funding:  
**PAH's own funds**

As part of this project, we collaborated with local partners, i.e. Action for Humanity and the High Atlas Mountain Foundation, to provide humanitarian aid to the community impacted by the earthquake in the High Atlas region. As part of our relief efforts, we supplied tents, ovens, non-food packages and hygiene kits, blankets and food, and we created a temporary learning space.





## **SAMIRA**

Samira and her family live in the town of Falghous in the High Atlas. The earthquake that occurred on 8 September destroyed not only her family home, but also the local school. For Samira and her friends, this meant they could no longer study, meet their peers and teachers every day.

A temporary learning space was set up where the school used to be, and we made sure it was well equipped. It offers a semblance of normalcy in a world destroyed by the earthquake. Samira loves Arabic and French classes and would like to become a police officer in the future.



# POLAND

## PAH Poland

### HUMANITARIAN AID

We have been operating in Poland since 1998; however, a national PAH Poland office was first opened in 2022 in response to two migration crises sweeping through the country.

The first one started at the Polish-Belorussian border in July 2021, when almost 3,000 people were brought there and forced to cross the border illegally. Many were intentionally put in life-threatening situations; they were denied access to water, food or basic aid, which led to a humanitarian crisis in the border zone.

The second crisis was related to the escalation of the war in Ukraine, which took place on 24 February 2022. During the initial period, Poland took in the largest number of refugees from Ukraine among all of its neighbouring countries. Currently, more than 1.6 million refugees are covered by temporary protection schemes or similar national protection programmes in Poland. They are striving to rebuild their lives in a new society, grappling with problems related to learning a new language and finding accommodation, employment and schools for their children.



Population:  
**40 mln**



Number of people we reached  
with aid in 2023:  
**34 594 people**



We started helping in:  
**2022**



Cost of aid provided by PAH in 2023:  
**32 473 013 PLN**

# POLAND



### Shelter and non-food items

- Support with finding temporary and permanent accommodation
- Provision of non-food products
- Providing essential supplies and specialized equipment for people with disabilities and various chronic conditions



### Legal and psychosocial support

- Providing access to legal assistance: legal status, welfare, employment and other types of advice, both online or in person
- Psychological support
- Providing support in the event of a risk of human trafficking in connection with the war in Ukraine
- Access to foreign language tuition and professional courses




### Financial assistance

- Subsidies for rent and bill payments for 6 months
- Financial support for refugees from Ukraine for the purchase of the most essential products
- Covering expenses related to school and early years education


POLAND

PROJECTS IN 2023


Social Inclusion




Aid received by:  
101 people



Number of women and girls who received aid:  
64



Location:  
Warmian–Masurian Voivodeship



Source of funding:  
PAH's own funds

Supporting refugees from Ukraine in finding long-term accommodation and in entering the Polish labour market. This assistance programme involved the provision of subsidies to help beneficiaries with rent and utilities payments, as well as to enable refugees to take part in Polish language and professional training courses. It also included the co-financing of the purchase of food and school supplies for children. Programme participants also received psychological support and legal assistance.

MPCA – Multi-Purpose Cash Assistance



Aid received by:  
5 563 people



Location:  
Poland



Source of funding:  
PAH's own funds,  
Plan International

This was the second edition of the Multi-Purpose Cash Assistance programme for Ukrainian refugees in Poland to help them to meet their fundamental needs.

Cooperation with the Mudita Association in the implementation of the “Project to support refugees with disabilities”



Aid received by:  
2 036 people



Number of women and girls who received aid:  
1 317



Location:  
Krakow, Warsaw




Source of funding:  
PAH's own funds,  
CARE

The objective of the project was to provide shelter and multi-sector support for refugees with disabilities and chronic diseases, as well as for their families, by satisfying their basic needs, including them in the Polish healthcare system, as well as in social inclusion activities and professional development programmes, and providing them with the necessary information to enable them to better adapt to living in the new country.


POLAND

PROJECTS IN 2023

Cooperation with the Emic Foundation in the implementation of the project “We will be happy to help! 2”




Aid received by:  
2 029 people



Number of women and girls who received aid:  
1 874



Location:  
Toruń, Bydgoszcz



Source of funding:  
PAH's own funds,  
CARE

In partnership with the Emic Foundation, we established two support centres in Toruń and Bydgoszcz. The objective was to provide comprehensive individual support to people in the Kuyavian-Pomeranian Voivodeship who had fled from the war in Ukraine. The activities carried out in the centres included, among others, the provision of information, legal assistance, translation and employment services, psychological support, Polish language classes and integration activities.

Cooperation with the Association of Ukrainians in Poland



Aid received by:  
8 913 people



Location:  
Przemyśl



Source of funding:  
CARE

The purpose of the project was to improve the life situation of people residing in Poland in the wake of the war in Ukraine by providing them with information, temporary shelter, employment services, Polish language courses, assistance in finding a flat, and legal and psychological support.

Life-saving support for people affected by the conflict in Ukraine, with particular emphasis on the LGBTQ+ community and the Roma people



Aid received by:  
810 people



Number of women and girls who received aid:  
537



Location:  
Toruń, Bydgoszcz,  
Kraków, Przemyśl



Source of funding:  
CARE, GFFO

Providing psychosocial assistance to individuals experiencing gender-based violence, as well as to people with disabilities, with particular emphasis on the LGBTQ+ community and the Roma people. In cooperation with the Emic Foundation, Mudita Association and the Association of Ukrainians in Poland, we provided various forms of assistance, including psychological counselling, professional and legal support, assistance of mobile consultants, and support in accessing reproductive health services.



## POLAND

### PROJECTS IN 2023

#### Cooperation with La Strada Foundation



Aid received by:  
10 709 people



Location:  
Warsaw



Source of funding:  
PAH's own funds

The objective of the project was to support La Strada in continuing its activities aimed at people at risk of human trafficking by increasing the range of assistance services addressed to Ukrainian speakers.

They were offered support in the event of being at risk of human trafficking in connection with the war in Ukraine, as well as information about labour law and legal aid, among other things. Information materials for refugees were also created. The project also included training courses for people who may come into contact with human trafficking.

The project was implemented in late 2022 and early 2023.

#### Polish-Ukrainian border project



Aid received by:  
4 433 people



Number of women and  
girls who received aid:  
436



Location:  
Białystok

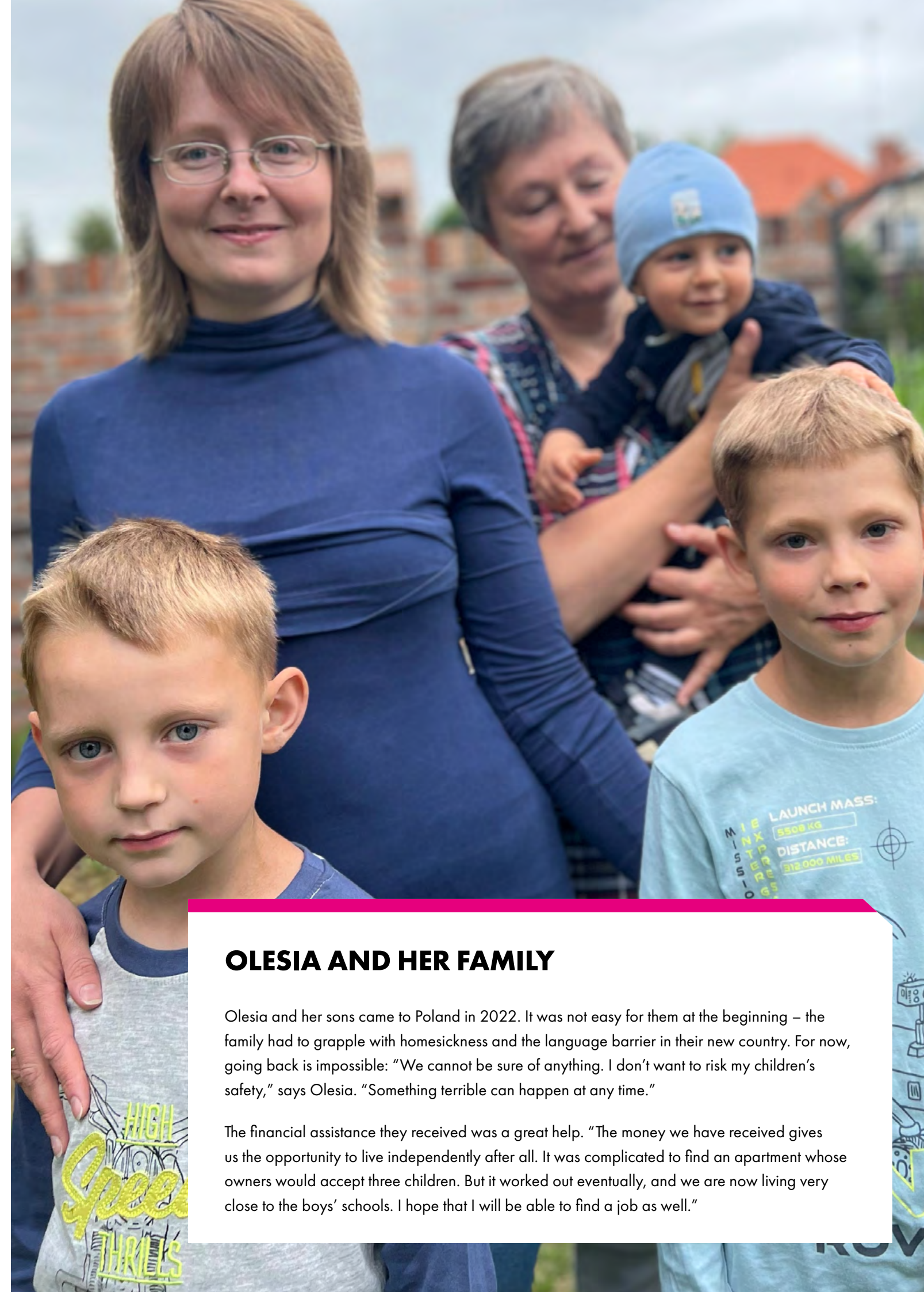


Source of funding:  
PAH's own funds,  
CARE, Oxfam

We supplied the Granica Group with food items and non-food products necessary to provide assistance to persons crossing the border between Belarus and Poland.

We also delivered parcels with essential products to people staying in detention centers for foreigners.

In order to improve the living conditions of the residents of the centre for foreigners in Biała Podlaska, we renovated and equipped three rooms: a community room for minors, an education room and an IT room.



### OLESIA AND HER FAMILY

Olesia and her sons came to Poland in 2022. It was not easy for them at the beginning – the family had to grapple with homesickness and the language barrier in their new country. For now, going back is impossible: “We cannot be sure of anything. I don’t want to risk my children’s safety,” says Olesia. “Something terrible can happen at any time.”

The financial assistance they received was a great help. “The money we have received gives us the opportunity to live independently after all. It was complicated to find an apartment whose owners would accept three children. But it worked out eventually, and we are now living very close to the boys’ schools. I hope that I will be able to find a job as well.”



# POLAND

## Education

We shape a sense of responsibility for global challenges and solidarity towards people who experience them. We believe that critical reflection coupled with action makes the world a fairer place.

We provide education on global interdependencies and responsible aid attitudes. We develop and disseminate educational programmes for children and young people and we cooperate with schools across Poland, supporting teachers in embedding global education content in their classes. We cooperate with libraries, NGOs and many public institutions.

In 2023, in addition to expanding the scope of our activities, we created many new educational materials also addressed to the general public.



In 2023, we completed

**7**

educational projects.



In 2023,

**7 634**

people took part in the projects.



In 2023, we spent

**931 047**

PLN on educational projects.

## POLAND

### Education

PROJECTS IN 2023

#### Local Allies of Global Solidarity



Number of participants:  
**439 people**



Location:  
**Poland**



Source of funding:  
**Aktywni Obywatele –  
Fundusz Regionalny**

The aim of the project was to expand the anti-discrimination narrative to incorporate global aspects. The activities were addressed to teachers, activists and young people, as well as library institutions, and included educational programmes containing training courses, webinars and email-based courses, World Cafe meetings and mentoring for female teachers. We developed educational materials for our social media and our website. In the project, we put the spotlight on minority groups, people with a migration background, the Roma community and Afro-Poles.

#### Global and Critical Thinking at School



Number of participants:  
**1 012 people**



Location:  
**Poland**



Source of funding:  
**CARE,  
Jerónimo Martins**

The Global and Critical Thinking at School programme is an annual venture which focuses on critical thinking and discussing global challenges with pupils in primary school grades 7-8 and secondary school grades 2 and 3. The programme revolved around topics such as the climate crisis, migrations and refugees, inequalities, racism, responsible consumption and active efforts to address global challenges.

#### The world in a Preschool



Number of participants:  
**1 061 people**



Location:  
**Poland**



Source of funding:  
**CARE,  
Jerónimo Martins**

The World in a Preschool is a programme for 5 and 6-year-olds. Its goal was to use games and discussions to show that we are all part of the world. The programme reflected the principles of global education and focused primarily on exploring interdependencies and strengthening openness to diversity. Preschool teachers received a package of online resources, including lesson plans, illustrated audio stories, as well as activity and colouring books to help them plan their classes.



# POLAND

## Education

### PROJECTS IN 2023

#### Helping Lessons



Number of participants:  
1 146 people



Location:  
Poland



Source of funding:  
CARE,  
Jerónimo Martins

Helping Lessons are a programme that introduces themes such as humanitarianism and helping people regardless of origin. It was addressed to primary schools, secondary schools, libraries and educational institutions. The programme consists of a series of 8-10 lessons about smart ways to help others, based on lesson plans developed by PAH. It also included an awareness-raising or fundraising activity.

#### Homeroom with the World



Number of participants:  
4 318 people



Location:  
Poland



Source of funding:  
CARE,  
Jerónimo Martins

Homeroom with the World is a countrywide education programme for primary and secondary schools. Based on our original publications, including: "Change perspective", discussion worksheets and the "World and me" doodle books, we discussed global connections with pupils during their homeroom period.

#### World Water Day with PAH



Number of participants:  
108 145 people



Location:  
Poland



Source of funding:  
Individual donors

A campaign organised around March 22, to raise awareness of unequal access to water in the world, the consequences of its lack and how this relates to issues such as responsible consumption and the climate crisis. We offered subject-matter support in the form of webinars and educational publications. The participating institutions arranged awareness-raising activities based on our resources.

#### Give Help, not Flowers



Number of participants:  
1 643 people



Location:  
Poland



Source of funding:  
CARE

Organised twice a year (on the Polish National Education Day and at the end of the school year), the campaign is intended to promote involvement in humanitarian efforts. Instead of buying flowers or sweets, we encouraged participants to show gratitude in a less typical way – by making charitable donations.



### BEATA AND ANETA

Beata Grzelka and Aneta Ulańska are teachers at the UNICEF Primary School No. 5 in Turek. They have been involved in PAH education programmes for many years. "We started out on our journey with global education back in 2003, when we engaged the school community in the implementation of the PAH Humanitarian School programme," they said. Since then, together with their pupils, they have participated in many PAH programmes and educational campaigns. "We believe that what we do as part of global education is an investment in our own future and that of the children we teach. It supports the development of 21st century skills, and helps to build attitudes and a willingness to work towards a more integrated and peaceful world."



# POLAND

## Pajacyk

**Our goal is to ensure the health and development of every child. The Pajacyk programme finances meals and activities protecting mental health.**

**Operating since 1998, Pajacyk is a support programme for children at risk of social exclusion, who come from less privileged environments and grapple with disabilities or difficult experiences. We help children aged 6 to 18 years, regardless of their nationality.**

**We operate across Poland, with the only recruitment criteria being the real needs of children and their difficult life situation. The programme offers two types of assistance – food and psychosocial support. The food programme consists in supplying hot, nutritious and well-balanced meals to children in schools and community centres. The psychosocial support programme includes a range of activities aimed at improving the psychosocial well-being of children and adolescents.**



We spent

**8 665 422**

PLN on the Pajacyk program.



In 2023, we worked with

**256**

schools and organizations.



In 2023,

**12 985**

children received support under the program.

## POLAND

### Pajacyk

#### PROJECTS IN 2023

#### Pajacyk: food support for school years 2022/2023 and 2023/2024



Aid received by:  
**5 345 people**



Number of women and girls who received aid:  
**2 603**



Location:  
**Poland**



Source of funding:  
**Business donors**

A programme to fund hot meals for children in schools and other institutions.

In the 2022/2023 school year, 2,981 children benefitted from the programme, 431,258 meals were given out, and 72 institutions took part in the activities, up to the total programme value of PLN 3 million.

In the 2023/2024 school year, 2,364 children took part in the programme, 126,866 meals were provided and the activities were carried out by 60 institutions.

#### Pajacyk: Food support during the 2023 summer holidays



Aid received by:  
**2 139 people**



Number of women and girls who received aid:  
**1 169**



Location:  
**Poland**



Source of funding:  
**Business donors**

A subsidy of PLN 399,451.17 was granted to 50 institutions (non-governmental organisations, community centres and care centres) that provided food support during the summer holidays. 66,706 meals were given out.

#### 2022/2023 Pajacyk Assistance Network (Pajacykowa Sieć Pomocowa)



Number of participants:  
**727 people**



Location:  
**Poland**



Source of funding:  
**Business donors**

10 partner organizations received funding of PLN 60,000 each for providing food support to their beneficiaries. 727 children were supported and 92,036 meals were financed.



## POLAND

### Pajacyk

#### PROJECTS IN 2023

#### Pajacyk programme: Psychosocial Aid – 2023/2024 Edition



Aid received by:  
2 028 people



Number of women and  
girls who received aid:  
1 271



Location:  
Poland



Source of funding:  
Business and  
individual donors

The programme includes psychosocial aid activities (psychological and psychiatric counselling, support groups, various forms of therapy, integration activities, etc.) for children and adolescents in Poland. In this edition, funding was awarded to 28 organizations from across Poland for a total amount of PLN 3 million. The programme will last until December 2024.

#### Pajacyk programme: Psychosocial Assistance Ukraine 2022



Aid received by:  
4 090 people

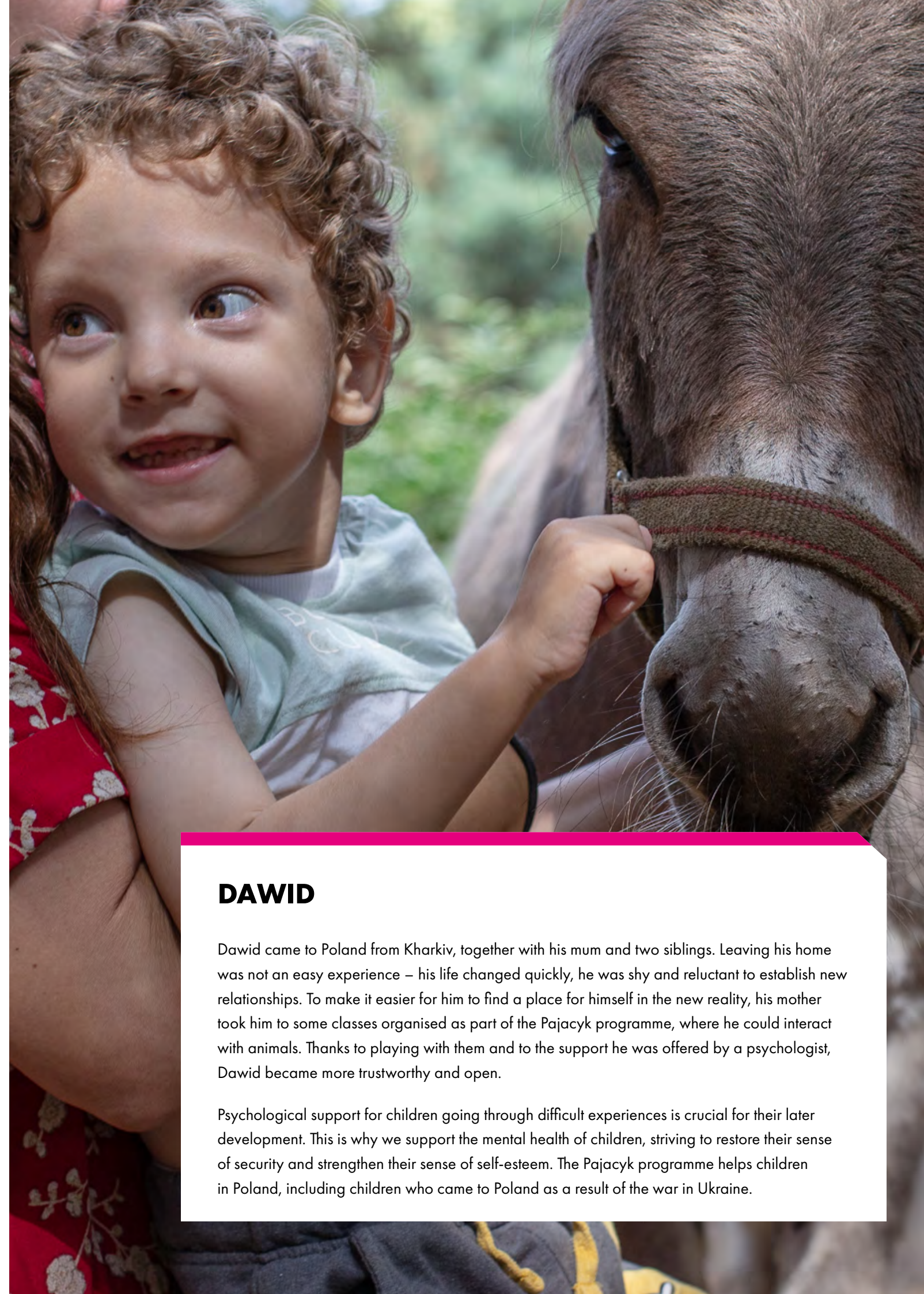


Location:  
Poland



Source of funding:  
CARE, Plan International,  
individual donors

The programme involved psychosocial support for refugee children from Ukraine and other countries, who are currently staying in Poland. The programme included psychological and psychiatric counselling, support groups, as well as other activities. 36 NGOs from across Poland participated in the programme. It ended in August 2023.



### DAWID

Dawid came to Poland from Kharkiv, together with his mum and two siblings. Leaving his home was not an easy experience – his life changed quickly, he was shy and reluctant to establish new relationships. To make it easier for him to find a place for himself in the new reality, his mother took him to some classes organised as part of the Pajacyk programme, where he could interact with animals. Thanks to playing with them and to the support he was offered by a psychologist, Dawid became more trustworthy and open.

Psychological support for children going through difficult experiences is crucial for their later development. This is why we support the mental health of children, striving to restore their sense of security and strengthen their sense of self-esteem. The Pajacyk programme helps children in Poland, including children who came to Poland as a result of the war in Ukraine.



# POLAND

## Social campaigns

### Pajacyk's Holiday Table

During a special one-day campaign on 8 December 2023, the owners of 259 restaurants, pubs and coffee shops, as well as 2 dietary caterers, donated 10% of their daily turnover to the Pajacyk programme. In total, we raised PLN 96,477.25 in Poland and Luxembourg.



Source of funding:  
**Donors' contributions**

### Pajacyk's psychosocial support: Children's Mental Health in Poland is Deteriorating – an awareness campaign

We created a video to raise awareness of the needs and challenges related to the mental health of children and adolescents in Poland, which reached 10 million people. This was possible thanks to appropriate financing allocated to the production of professional video content, preferential terms of TV broadcasting, as well as online advertising support.



Number of viewers:  
**~ 10 mln people**



Source of funding:  
**Plan International,  
Donors' contributions**

### Thank You for Helping with PAH – end-of-the-year campaign

During the year-end period, we spoke with one voice with those who had benefitted from our aid, showcasing the importance of this assistance in the most literal sense of the word. Together with Samira, Svetlana, Dinah and other people from different corners of the world, we all repeated: "THANK YOU FOR HELPING PAH." The aim of the campaign was to express our gratitude to the people who support us all year round and to raise funds for next year.



Number of viewers:  
**~ 11 mln people**



Source of funding:  
**Donors' contributions**

# POLAND

## Social campaigns

### SOS Morocco – A fundraiser to help earthquake survivors

In view of the disaster that affected Morocco in September 2023, we prepared a TV ad and broadcast it on TVN, a Polish TV channel, in a special advertising band for public benefit organisations. This allowed us to efficiently raise additional funds to address the most urgent needs of the affected communities.



Number of viewers:  
**~ 5 mln people**



Source of funding:  
**Donors' contributions**

### 2023 World Humanitarian Day

To celebrate the World Humanitarian Day, we prepared and conducted a campaign to support the positive attitudes of people who help others. In our advertising creations and street surveys we asked people the following question: "And you? What do you enjoy about helping others?" In addition, we conducted a study on the relationship between helping and well-being. We discussed the positive result in articles published in the press. In addition, we handed out lanyards with the PAH logo in Warsaw and Krakow.



Number of viewers:  
**~ 8 mln people**



Source of funding:  
**Donors' contributions**

### Making Changes Together – A fundraising campaign to increase access to clean water

In March 2023, we raised awareness of the lack of access to clean and safe water worldwide. By showing the faces of normal people and developing a set of slogans, we explained how ordinary people, busy with their lives, can make a real change for real people with a little kindness and contributions to PAH.



Number of viewers:  
**~ 11 mln people**



Source of funding:  
**Donors' contributions**

## POLAND

### Social campaigns

#### The 1.5% Campaign in 2023

As part of the 1.5% campaign, we used a number of different channels and advertising creations to encourage the public to donate 1.5% of their income tax to fund PAH's activities. In addition, we also used various media to communicate the positive importance of donating 1.5% of your income tax to support PAH, showing the effects of our activities and emphasizing them with the slogan: "1.5% – Help that Pays Off". Thanks to the campaign, we managed to raise a total of PLN 6,784,227 from donations of 1.5% of our donors' income tax.



Number of viewers:  
**~ok. 10 mln people**



Source of funding:  
**Donors' contributions**

#### #BiegamDobrze

A running campaign in which we have participated since 2018. As part of the Warsaw Marathon and Half-Marathon, runners can set up charity fundraisers, raise funds and compete in the run on behalf of a given organisation. Thanks to our team's commitment, in 2023 we managed to raise over PLN 62,000. This money will go towards funding PAH's activities related to providing access to clean water worldwide.



Number of runners in 2023:  
**84 people**

#### PAH's presence at summer festivals

Like every year, we were present at various festivals during the summer. We were in Gdynia, Krakow and near Wroclaw, organising various activities during such events as Open'er, Slot Art, WatchDocs Festival, Globaltica and the Green Film Festival. Meeting festivalgoers gives us the opportunity to talk to them face-to-face about our goals and activities, to promote the idea of helping, to teach them more about humanitarian aid and to raise awareness of global challenges.



Location:  
**Toruń, Gdynia,  
Kraków, Lubiąż**

## IRENA

Irena Owsiak, the vegetarian nutritionist host of the Healthy Omnomnom blog, supported our efforts to fight hunger. The involvement of the community of her followers contributed to the success of PAH's fundraisers. "I work with food every day and I am terrified by the global disparities in access to food," says Irena about her motivation to act for others. "Your place of birth, which is something you cannot control at all, affects whether you will be able to meet such a basic need. This is a huge problem and I really want to support the organisations that are trying to solve it in the long term," she adds.

What is in it for people like Irena? "A sense of community, of being together with many kind-hearted people who want to join me in doing something good! It's such a warm feeling when you see how you can do something with others that will make life even a little bit better."



# SOMALIA

## HUMANITARIAN AID

Somalia has been facing a profound humanitarian crisis for decades. It stems from the ongoing conflict, but it is also associated with a lack of food security, a poor healthcare system, as well as climate change. Recurrent droughts and floods regularly destroy crops, leading to food problems and high malnutrition rates among adults and children. The situation is further aggravated by local epidemic outbreaks.

We have been present in Somalia for over 10 years. We focus on providing access to water and food, improving farming conditions, raising awareness of the importance of hygiene and school education. We also support local communities through training and knowledge sharing. We want our actions to raise awareness of the humanitarian challenges and problems in Somalia.



Population:  
**17 mln**



Number of people in need  
of humanitarian aid:  
**8,3 mln**



We started helping in:  
**2011**



Number of internally  
displaced persons:  
**3,9 mln**



Cost of aid provided by PAH in 2023:  
**14 680 748 PLN**



Number of people we reached  
with aid in 2023:  
**345 716 people**

# SOMALIA



### Access to water

- Providing water to communities that are most exposed to the impact of droughts
- Construction of sanitary facilities in camps for internally displaced persons, schools, medical centres and villages
- Construction of water supply infrastructure such as wells, water supply points and washbasins
- Hygiene training sessions
- Ensuring access to clean water by testing and monitoring water quality
- Creating a waste management system in camps for internally displaced people



### Access to food

- Improving access to sources of livelihood and promoting economic self-sufficiency
- Food support for persons affected by floods



### Disaster risk reduction

- Training local committees on how to prepare and respond to emergencies



### Financial assistance


- Financial support to cover the most urgent expenses for drought victims
- Participation of PAH representatives in a team set up within the cluster responsible for efficient financial support mechanisms

SOMALIA


PROJECTS IN 2023

Coordination of the WASH cluster

We have been co-coordinating water and sanitary help in Somalia since 2018. Our role involves supporting other organizations, developing strategies, monitoring and reporting action outcomes, and crisis planning.




Source of funding:  
**UNICEF**




Location:  
**Southern and central Somalia**


Providing life-saving assistance in the form of WASH packages for internally displaced people affected by droughts




Aid received by:  
**14 286 people**



Number of women and girls who received aid:  
**8 143**



Location:  
**Daynille district, Banaadir**



Source of funding:  
**SHF OCHA**

As part of the project, we provided access to clean water, improved sanitary conditions, distributed hygiene packages, conducted hygiene training courses, and also trained the committees in charge of maintaining water supply points.

Ensuring life-saving, clean and safe water and hygiene conditions for communities affected by conflict and climate change



Aid received by:  
**63 954 people**



Number of women and girls who received aid:  
**36 454**



Location:  
**Banaadir, Hiraan, Galgaduud, Middle Shabelle**



Source of funding:  
**ECHO**

The purpose of the project was to ensure access to water and to repair water supply and sanitary infrastructure, as well as to distribute hygiene packages and organise hygiene training.

SOMALIA

PROJECTS IN 2023

Emergency response project



Aid received by:  
**36 822 people**



Number of women and girls who received aid:  
**20 989**



Location:  
**Jowhar and Mahaday districts in Middle Shabelle**



Source of funding:  
**WFP**

An emergency response scheme to address sudden crisis situations. Within the framework of the project, we helped by providing cash and food assistance.

Supporting children affected by drought and their families by strengthening multi-sector humanitarian aid and initiating social changes



Aid received by:  
**156 254 people**



Number of women and girls who received aid:  
**89 065**




Location:  
**Adado, Dusamareb, Abudwak, Kaxda and Deynile districts**




Source of funding:  
**UNICEF**

As part of this project, we conducted awareness campaigns to improve people’s understanding of the principles of hygiene. We were present both in IDP camps and in towns and schools, where we made dedicated materials available to pupils. The local activists involved in the project took advantage of their position in the community to share knowledge and offer training.


WASH and food support for persons affected by natural disasters and conflicts




Aid received by:  
**74 400 people**



Number of women and girls who received aid:  
**42 408**



Location:  
**Adado, Dhusamareb, Abudwaaq, Guriel, Jowhar districts**



Source of funding:  
**GFFO, arche noVa**

The project envisaged ensuring access to water, training dedicated committees in water infrastructure maintenance, improving hygiene conditions, as well as distributing cash support and implementing a waste management system.



A woman wearing a black hijab and a young girl wearing a purple hijab are standing in front of a small shop. The shop has a window with a metal grid. Inside the shop, there are shelves with various items, including bags of snacks and a sign with the number 619 73 38 76. The woman is looking towards the camera, and the girl is looking slightly to the side. The shop is built with corrugated metal and wood.

## HAWO

Hawo and her family are living in a camp for internally displaced persons in Maalimey, near Mogadishu. They were forced to leave their home because of destructive floods, which led to crop failures in their home region, coupled with an ongoing armed conflict. They cannot return home for now and the situation seems unlikely to change in future. Hawo has opened a small store to support herself and her family.

We built water sources and latrines in Hawo's camp and offered hygiene training to its residents. Access to clean and safe water is essential for life. It is instrumental for people to prepare food, quench thirst, maintain good hygiene and reduce the spread of very dangerous diseases, such as cholera.



# SOUTH SUDAN

HUMANITARIAN AID

South Sudan is a country mired in humanitarian crisis. Prolonged armed conflict, ethnic violence, floods and epidemics are among the many risks affecting the country’s residents.

We have been operating in South Sudan since 2006, offering a multi-sectoral comprehensive response to the urgent needs of its inhabitants. Our priority is to ensure that people affected by the crisis have access to clean water, education, shelter and care in spite of being exposed to violence and the consequences of climate change.

Jonglei is the state most affected by floods and violence. This is where we support the local communities by providing access to safe water, life-saving non-food essentials, the resources needed to build temporary shelters and education services.



Population:  
**12,4 mln**



Number of people in need  
of humanitarian aid:  
**9,4 mln**



We started helping in:  
**2006**



Number of internally  
displaced persons:  
**2,2 mln**



Cost of aid provided by PAH in 2023:  
**12 819 367 PLN**



Number of people we reached  
with aid in 2023:  
**111 706 people**

# SOUTH SUDAN



## Access to water

- Construction of wells and renovation of water supply points
- Construction of water and sanitary infrastructure (latrines, sanitary facilities)
- Conducting campaigns on topics related to proper hygiene, water treatment, hand washing, etc.
- Provision of hygiene items and menstrual packs to women and girls of childbearing age
- Training of mechanics and representatives of local communities in the field of well use and maintenance, as well as good hygiene practices



## Shelter and non-food items

- Distribution of life-saving essential items other than food
- Material support to provide adequate shelter



## Access to education

- Construction of water supply points, hand-washing stations and latrines in schools
- Creating temporary learning spaces in places where access to education is limited
- Providing educational materials
- Teacher training




## Legal and psychosocial support


- Monitoring of cases of violence
- Enhancing the local community’s knowledge about gender-based violence and institutions providing assistance to survivors
- Setting up safe spaces that are friendly to women and girls


## SOUTH SUDAN


PROJECTS IN 2023

Access to water and sanitary infrastructure, education and non-food aid

 Aid received by:  
11 070 people

 Number of women and girls who received aid:  
5 645


 Location:  
Canal Pigi county, Jonglei state


 Source of funding:  
SSHF OCHA


We improved the quality of education services for all children, including children with disabilities. We built 8 temporary schools, fitted with latrines and wells. We provided educational and recreational materials. We conducted campaigns to encourage children to return to school.


We improved access to safe and clean water by renovating 18 wells. As part of the project, we provided women with menstrual kits, we provided access to appropriate sanitary facilities, and held hygiene education campaigns.

Non-food support and emergency WASH response

 Aid received by:  
41 186 people

 Number of women and girls who received aid:  
24 315

 Location:  
Pibor, Fangak and Canal Pigi counties, Jonglei state

 Source of funding:  
SSHF OCHA

In addition to providing non-food aid and temporary shelter, we also completed water and sanitary assistance interventions. Our Emergency Response Team conducted activities at three locations to reduce the risk of disease outbreaks by improving access to safe water sources.

Improving access to water in child nutrition centers and access to water

 Aid received by:  
20 770 people

 Number of women and girls who received aid:  
11 624

 Location:  
Canal Pigi county, Jonglei state


 Source of funding:  
SSHF OCHA


The project was a comprehensive WASH response integrated with nutrition projects. Our activities included the construction and renovation of water supply and sanitary infrastructure, including the drilling of 8 new wells and renovation of 5 existing water supply points. As part of the project, we renovated old latrines and built new ones, carried out hygiene promotion activities and donated 3,000 hygiene kits and 2,000 menstrual hygiene kits. The objective was to meet the needs of the most vulnerable people affected by severe malnutrition in Canal Pigi, Jonglei.


## SOUTH SUDAN


PROJECTS IN 2023

Water and sanitary services in communities with high malnutrition rates

 Aid received by:  
21 000 people


 Number of women and girls who received aid:  
10 500


 Location:  
Greater Pibor Administrative Area

 Source of funding:  
UNICEF


We completed a project intended to prepare local communities to respond to future crisis situations. The activities involved, among other things, providing access to water and sanitary equipment, as well as organizing training courses about hygiene and the management of the water resources of local communities. We also trained hygiene promoters. As part of the project, we renovated 76 wells, built 370 latrines in individual households and 11 latrines in healthcare centres. We distributed 1,973 hygiene kits.

Improving the water supply and sanitary conditions of people at risk of malnutrition

 Aid received by:  
6 250 people

 Number of women and girls who received aid:  
4 000


 Location:  
Greater Pibor Administrative Area


 Source of funding:  
UNICEF


We launched a comprehensive WASH project in the children nutrition centres in Jebel Boma, in areas with a high level of food insecurity due to droughts and floods.


As part of the project, we renovated 15 wells and built two solar-powered water yard systems, ensuring people's access to clean and safe water. We distributed hygiene kits among mothers and women taking care of young children.

Construction of women's shelters, providing non-food assistance and shelter building materials; adopting measures to prevent gender-based violence among internally displaced persons

 Aid received by:  
11 430 people

 Number of women and girls who received aid:  
5 830

 Location:  
Kajo-Keji county, Central Equatoria state

 Source of funding:  
RRF (IOM)

As a result of the armed conflict in Kajo-Keji County, up to 12,500 people had to flee their homes. We provided them with non-food aid and the materials necessary to build basic shelters.

We built 4 centres for women, where 3,658 women are now cared for. We provided protection to persons at risk to gender and age-based violence. We conducted education campaigns to raise awareness of topics related to gender-based violence (GBV).





**DOCAS**

Docas Ayuen is a pupil at the Greenbelt Academy in South Sudan supported by PAH. “This school is unique,” she says. “I heard about it even before I started studying here.” In addition to normal subjects, such as mathematics, English or geography, children also have peace-building classes, which is particularly relevant in a country torn by conflicts.

The school is also fitted with clean toilets and has permanent access to water, which is not common among institutions in South Sudan. Docas would like to continue studying after she graduates from Greenbelt Academy. She may have to leave the country to accomplish her dream. When asked if she will ever come back, she says, without hesitating: “Of course, I will come back.”




# TURKEY/SYRIA

## EMERGENCY RESPONSE


Two powerful earthquakes with a magnitude of 7.8 and 6.8 hit the Kahramanmaras region in Turkey on 6 February 2023. The earthquakes caused immense damage in southern Turkey and northern Syria, whose communities had already been affected by a long war. The epicenter was located only 37 km away from Gaziantep, a city of 2 million people. As a result, almost 60 thousand people lost their lives (including 8.5 thousand in Syria) and a total of 1.5 million people were affected by the disaster. Our Emergency Response Team was dispatched to the site within 48 hours after the disaster to help those who had lost their homes and livelihoods.

Working with local organisations, i.e. International Humanitarian Relief (IHR) and Orange Organization, we provided water and hot meals, as well as hygiene products, blankets and mattresses to people who had lost their homes or could not return to them because of the extensive damage. In addition, we launched long-term projects in Syria, as part of which we rebuilt water and sanitary infrastructure and provided safe shelter, in the form of temporary reception centres, for the affected residents of the Aleppo and Idlib regions. We also supported the residents of these centers in returning to the labour market by providing financial support and organising vocational training courses.


# TURKEY/SYRIA




Number of people in need of humanitarian aid:  
**13,1 mln**



Number of people we reached with aid in 2023:  
**177 811 people**




Cost of aid provided by PAH in 2023:  
**2 790 050 PLN**




**Access to water**

- Building water tanks
- Distribution of hygiene kits



**Shelter and non-food items**

- In Syria, we set up six temporary reception centres for people who had lost their homes
- Distribution of non-food products, including blankets, mattresses, etc.



**Access to food**


- Offering hot meals for people who lost their homes




TURKEY/SYRIA

PROJECTS IN 2023


Emergency response to help earthquake survivors in the form of ready-made meals




Aid received by:  
41 125 people



Number of women and girls who received aid:  
21 384



Location:  
Turkey, Syria



Source of funding:  
PAH's own funds

In collaboration with Orange Organization, we donated over 17 thousand packs of ready-to-eat food and meals to people affected by the disaster in Sanliurfas, Kilis, Kahramanmaras and Hatay, Turkey, as well as in Aleppo and Idlib, Syria.

Immediate response to the earthquake by distributing hot meals



Aid received by:  
30 000 people



Number of women and girls who received aid:  
12 600



Location:  
Aleppo and Idlib regions, Syria



Source of funding:  
PAH's own funds

In collaboration with Orange Organization, we provided well-balanced hot meals based on local products to families who had lost their homes in the Idlib and Aleppo regions.

Emergency assistance to disaster survivors from Afrin and Haram districts



Aid received by:  
7 626 people



Number of women and girls who received aid:  
3 154



Location:  
Aleppo and Idlib regions, Syria




Source of funding:  
PAH's own funds

As part of the project, we helped 1,450 families in northern Syria by providing hygiene kits and food packages. The aid was delivered to internally displaced people who had lost their homes, which forced them to relocate into camps or reception centers. The packages contained essential products needed for survival and hygiene.


TURKEY/SYRIA

PROJECTS IN 2023


Temporary reception centres for people who lost their homes



Aid received by:  
300 people



Number of women and girls who received aid:  
158



Location:  
Aleppo and Idlib regions, Syria



Source of funding:  
PAH's own funds

In cooperation with IHR, we built 6 reception centers for persons affected by the disaster at 4 different locations: Sarmade, Sankerly, Sharran and Jindires. Each of the centres could accommodate up to 50 people and the whole complex had sanitary facilities and a kitchen, as well as separate rooms for men and women. The centres provided families with safe shelter for 3 months.

Direct relief efforts after earthquakes in Turkey and Syria




Aid received by:  
12 644 people



Number of women and girls who received aid:  
6 575




Location:  
Turkey




Source of funding:  
PAH's own funds

Direct assistance provided to the survivors of the Turkey and Syria disaster in February and March 2023.


Rebuilding of a system supplying clean and life-saving water for the communities in the rural Idlib region




Aid received by:  
81 116 people



Number of women and girls who received aid:  
42 439



Location:  
Idlib region, Syria



Source of funding:  
PAH's own funds

The aim of the project was to improve access to clean and safe water by building two water tanks in the town of Hazzanu and Jisr ash-Shughur, which ensure appropriate conditions for water storage. Additional solar panels at the Jisr ash-Shughur tank made it easier to pump water at the dedicated site. The project ended in February 2024.





## **LATUFA AND HER FAMILY**

We met Latufa in Sanliurfa, a city in southwest Turkey. She and her family come from Syria. She has ten children aged 4 to 15 years. Their home was seriously damaged during the earthquake and the local authorities informed them that it would be too dangerous for them to continue living there.

Latufa's family lost virtually everything. The tent that initially offered them some shelter soon became insufficient and started to leak. In this situation, in the very first days following the earthquake, the survivors needed to be provided with basic supplies such as hygiene products and blankets, which Latufa's family received from us.



# UKRAINE

HUMANITARIAN AID

The decade-long conflict in Ukraine has already affected millions of people and caused immense damage to civil infrastructure, such as roads, hospitals, schools, sewage and heating systems. Millions of people do not have access to drinking water, food, safe shelter, healthcare or other basic goods.

After 24 February 2022, we have been implementing comprehensive activities throughout Ukraine, focusing on the eastern and southern parts of the country. Currently, our team in Ukraine consists of 235 people in 5 offices: Kyiv, Dnipro, Kharkiv, Mykolaiv and Lviv.

Our goal is to provide assistance to the most vulnerable – children, mothers, elderly people and people with disabilities, and those who have lost their homes. We carry out ongoing activities and react to emergencies, e.g. following the destruction of the Nova Kakhovka Dam in 2023.



Population:  
**43,3 mln**



We started helping in:  
**2014**



Cost of aid provided by PAH in 2023:  
**60 538 916 PLN**



Number of people in need  
of humanitarian aid:  
**17,6 mln**



Number of internally  
displaced persons:  
**6,3 mln**



Number of people we reached  
with aid in 2023:  
**635 477 people**

# UKRAINE



### Access to water

- Distribution of hygiene kits
- Repairs and renovations of water supply and sanitary infrastructure at centres for internally displaced persons and various institutions, taking into account the needs of people with disabilities
- Delivering water treatment agents, spare parts, pumps and filters



### Access to food

- Distribution of food packages with ready-to-eat food or cooking products



### Shelter and non-food items

- Renovation of damaged residential houses
- Renovation of social institution buildings and centres for internally displaced persons, taking into account the needs of people with disabilities
- Installation of modular homes as temporary shelter
- Distribution of non-food kits (containing articles such as blankets, mattresses, bedclothes, LED lamps) and firewood
- Distribution of generators and fuel to institutions and centres for internally displaced persons



### Legal and psychosocial support

- Arranging individual and group psychological sessions
- Home care for people with reduced mobility
- Psychological support provided by mobile teams of psychologists
- Operating 15 psychosocial assistance centers in various regions of the country




### Financial assistance


- Cash support for 3-months


UKRAINE

PROJECTS IN 2023

Immediate, multi-sectional humanitarian aid for people affected by the conflict in Ukraine (project implemented between 2023 and 2024)

 Aid received by:  
4 378 people

 Location:  
6 oblasts

 Source of funding:  
BHA USAID

As part of the project, we provided psychosocial, psychological and legal support to 1,621 people in 2023; we distributed food parcels to 1,450 people; during the winter season, we distributed warm clothing to 300 most vulnerable people, while 1,007 people received financial support. We operated in the Kharkiv, Zaporizhzhia, Dnipropetrovsk, Kyiv, Donetsk and Mykolaiv regions.

Immediate multi-sectoral assistance for the most vulnerable people affected by the conflict in Ukraine


 Aid received by:  
3 011 people


 Location:  
4 oblasts


 Source of funding:  
Action Aid

As part of this project, we supported people with disabilities and special needs by providing appropriate equipment and devices, hygiene kits and psychosocial support. In addition, we renovated private homes that had been damaged by war activities and provided modular houses for people who had lost their homes. During the winter season, we donated firewood or cash to people who needed to buy it.

Immediate, multi-sector humanitarian aid for people affected by the conflict in Ukraine

 Aid received by:  
3 700 people

 Location:  
4 oblasts

 Source of funding:  
Stichting Vluchteling

The project consisted in providing financial support to 1,700 people for a period of 3 months, as well as in renovating 2 social institutions in the Kyiv region and 3 institutions in the Dnipropetrovsk region. In addition, we provided psychological and psychosocial support to 2,000 people. We provided support in the Kharkiv, Dnipropetrovsk, Kyiv and Donetsk regions.

UKRAINE

PROJECTS IN 2023

Emergency provision of food to internally displaced people and single persons affected by the conflict in Ukraine


 Aid received by:  
541 869 people


 Location:  
2 oblasts


 Source of funding:  
WFP

Each month, we distributed food packages, including special foods for children and infants, to ca. 45,000 people.

Assistance for the most vulnerable people affected by the conflict in Ukraine


 Aid received by:  
29 472 people


 Location:  
7 oblasts


 Source of funding:  
PAH's own funds

As part of the project, we provided psychosocial, psychological and legal support to 4,698 people, while 2,689 people received financial support. We renovated private houses and public utility buildings. In the winter season, firewood and power generators were distributed. We also improved water access, hygiene and sanitary conditions for 20,842 people. We supplied pumps to local water supply and sewerage plants. We provided support in the Dnipropetrovsk, Kharkiv, Mykolaiv, Zaporizhzhia, Donetsk, Kyiv, and Chernihiv regions.

Relief efforts aimed to support the persons affected by the destruction of the Nova Kakhovka dam

 Aid received by:  
53 033 people

 Location:  
2 oblasts

 Source of funding:  
PAH's own funds

After the dam on the Dnieper river was destroyed in June 2023, we established the Ukrainian Emergency Response Team. We donated basic necessities to victims affected by the resulting flood, we provided a total of 360,000 liters of drinking water to residents of the Dnipro region and 20,000 liters of hypochlorite for water disinfection to the central water supply system in the Dnipro region. We also installed a dedicated water filtration system to reduce salt content in drinking water at the Kherson municipal water supply plant. We provided support in Kherson and Dnepropetrovsk Oblasts.





## MARIA

Maria lives alone. She has a sister in Mykolaiv, but neither of them is well enough physically to visit the other one. She now receives help from a PAH welfare employee. "The hardest part is to always have to ask for help – for somebody to fetch a bag of sugar or a bottle of water for you. Now I do not have to ask anymore, because PAH employees are here to help me. I am happy that someone comes to visit me," she says.

Many of the elderly people we support in Ukraine are completely alone. They can get help from our centers, but not all are able to reach them. Then, our caseworkers step in and visit them at home. They help them to get water, do their shopping and keep them company. Maria also received financial support that enabled her to pay her bills and fill out her prescriptions.



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We are thankful to all donors who were supporting us in 2023!  
Your support contributes to changing the living conditions  
of thousands of people who need our help.

Thank you!



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